

## KnowledgeBase Article 2067

### Control Characters

As with all databases, certain characters within some fields are considered commands for functionality within the database. In addition, Microsoft Windows has restrictions as to the use of these characters in file and directory names. While these characters listed below should never be used in key fields such as Part Numbers, Customer Number, etc., they can be used in narrative.

When in doubt, don't use a character.

### NEVER USE IN KEY FIELDS

1. ' (single quote)
2. / (forward slash)
3. | (vertical bar)
4. \ (backslash)
5. : (colon)
6. ; (semicolon)
7. \* (asterisk)
8. ? (question mark)
9. " (double quote)
10. < (less than)
11. > (greater than)
12. & (ampersand)
13. ( (left parenthesis)
14. ) (right parenthesis)