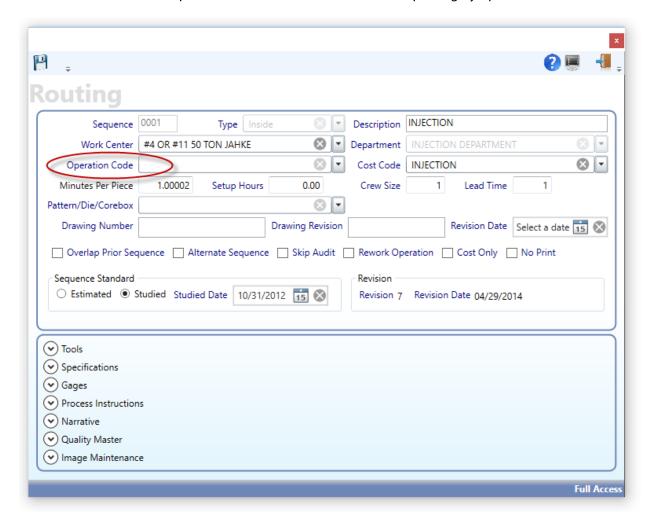
HELPDESK



KnowledgeBase Article 2094

Operation Code

The Operation Code, found on the Routing Sequence, does not have any specific function within standard Guardian. Custom programming has been implemented for a number of clients that utilizes the Operation Code. Custom programming using the Operation Code has included custom pay-rate calculations for different operation code numbers and custom reporting by operation code.



HELPDESK

The Operation Code Table is found in Global Setting Management > Tables Management > OPR. The Operation Code may be any combination of alpha and/or numeric characters. Some of Guardian's clients use the same number as the Cost Code.

